

Determining Primary Care Provider

EM-IM Collaboration
March 2015

1. Visit List

- Patient Information → Visit List tab
- Scroll down the Visit List to see prior admission services (FM Team B) and prior PCP appointments (UH FP Clinic)
- First Choice clinics are also sometimes listed here

Menu - Emergency Patient Information [Full screen] [Print] [0 min]

Visit List Patient Demographics Immunizations Growth Chart PPR Summary

Selected	Admit Date	Location	Service
X	2/25/2015 09:20:00	UH FP Clinic	Family Practice Clinic
	2/23/2015 10:00:00	UH Surg Spec Cl	Thoracic Clinic
	2/19/2015 05:55:00	UH 7-S 0706 01	FM Team B
	2/17/2015 01:28:00	P E-D	Emergency Department
	2/13/2015 04:46:00	UH 3-N 0352 01	FM Team B
	2/9/2015 13:51:00	UH Med Mgmt Svc	Coumadin Clinic
	2/9/2015 12:43:00	UH 5ACC Med Cl C	Cardiology Clinic
	2/4/2015 08:57:00	UH 5ACC Med Cl C	Cardiology Clinic
	2/4/2015 08:53:00	UH Pt Access	Medical Record Transcription
	2/3/2015 05:49:00	P E-D Inpt (EDIP) 1198 96	FM Team B
	1/29/2015 07:33:00	UH 5ACC Med Cl B	Rheumatology Clinic
	1/21/2015 14:12:00	UH FP Clinic	Family Practice Clinic
	1/19/2015 08:00:00	UH Med Arts 4	Heart+Vascular Center

Visit Information

Financial Number : [Redacted] Attending Dr : [Redacted]

Admit Date / Time : [Redacted] Admitting Dr : [Redacted]

2. Presbyterian Insurance

- Patient Information → Visit List tab → scroll to the bottom to Insurance Plans
- If insurance is Presbyterian → talk with Presbyterian social worker about possibly transferring the patient to Presbyterian Hospital

The screenshot displays a medical software interface with a sidebar menu on the left and a main content area on the right. The sidebar menu includes various options, with 'Patient Information' highlighted at the bottom. The main content area is titled 'Patient Information' and features a 'Visit List' tab, which is circled in red. Below the tab is a table of visit records. A red arrow points from the 'Visit List' tab to the 'Insurance Plans' section at the bottom of the page. The 'Insurance Plans' section contains a table with the following data:

Type	PLAN NAME	INSUR NAME
Managed Care	Presbyterian Senior...	Presbyterian Se

Other sections in the main content area include 'Patient Demographics', 'Immunizations', 'Growth Chart', and 'PPR Summary'. Below these are fields for 'Financial Number', 'Admit Date / Time', 'Discharge Disposition', 'Patient Type', 'Financial class', and 'Insurance Plans'. On the right side, there are fields for 'Attending Dr', 'Admitting Dr', 'Referring Provider', 'Accommodation', and 'Isolation Code'.

3. Ask Your Patient

- **Patients often do not understand "primary care doctor" or "PCP"**
- **Some other questions may help the patient think of their primary care doctor**
 1. Have you been to a doctor in the past couple of years?
 2. Who prescribes your medications? (also look at prescription bottles)
 3. Who is your family doctor?
 4. What doctor's office do you go to?
 5. Do you go to a First Choice clinic?
 6. Homeless patients: Have you been to Healthcare for the Homeless?

3. Ask Your Patient (continued)

- If the patient is unclear on the name of their PCP, they often know the location or can recognize it when written down
- Hand them the Family Medicine PCP list
- They may have an easier time selecting their PCP from this list (multiple choice is often easier than free recall)

4. Firstnet Tracking Screen: Consults

- For patients to appear in the Pending Consults tab, you must order the appropriate consult using the ED Consults careset in PowerOrders
- Firstnet Tracking Screen → Pending Consults tab
- From here you can access the PCP column

FirstNet Tracking

All Beds | Main Waiting Room | Main | Peds | Oso | Manzano | Sandia | MEC | Trauma+Resus | Flow | Ob | **Pending Consults** | Peds Admit+Flow | Urgent Care | SRMC

Patient: MAESTAS, WILFRED | Add Order | Patient Summary Report | Avg LOS: 21:49 | Median LOS: 18:46 | Total: 0 | WR: 0 | Filter: All Consults Filter

Bed	SFLOS	MRN	Name	Age	Acu	Reason for Visit	MSE	All Events	Atten	Resid	Nurse	Comment	PCP
EX19 / ☾	12:39					1:Hypotension			CP	DB	Makit	**#ADMIT/GREE	
EX20 / ☾	12:04					1:Vomiting			CP	Tim; k	Makit	**#ADMIT/HEMO	
EX14 / ☾	10:27					1:GI bleed, 2:Nausea			CP	DB	Ryan	ADMIT/GREEN/S	
EX17 / ☾	6:54					1:Hernia			CP	AA; k	Makit	**ADMIT/EGS/SA	
EX21	6:18					1:SOB - Shortness of bre			CP	Nate	Stove	labs, sw	Hansche, Jenna
EX41 / ☾	5:31					1:Lethargy, 2:Cough			GEK	JRL	Tami	med2c	

A red circle highlights the 'Pending Consults' tab in the navigation bar. A red arrow points from this tab to the 'PCP' column in the table below.

5. Signature Lines:

Using prior H&P's and Discharge Summaries

- Clinical Notes → Discharge Summaries
- Providers often look for prior H&P signature lines, but if the prior admission was to the MICU, the H&P will have an Internal Medicine signature regardless of the patient's PCP
- Looking at the Discharge Summary signature line may show that the patient was transferred to and discharged from the Family Medicine service

The screenshot displays a clinical notes application interface. On the left is a dark sidebar menu with various options; 'Clinical Notes' is highlighted with a red circle. The main window has a header 'Clinical Notes' and a date range 'Saturday, March 06, 2010 - Friday, March 13, 2010'. Below the header is a list of notes with folders like 'History & Physicals', 'Discharge Summaries', and 'Discharge Summary'. A red circle highlights the 'Discharge Summary' folder, and a red arrow points from it to the right. On the right side, there are two 'Signature Line' sections. The first section shows a redacted signature, the name 'House Officer', and the department 'Department of Family & Community Medicine'. The second section shows another redacted signature, the name 'Attending Physician', and the department 'Department of Family Medicine'. At the bottom, it says 'Dictate Date: 02/21/15'.

6. Outpatient Clinic Notes

- Clinical Notes → Outpatient Notes → Clinic Notes

The screenshot displays a medical software interface with a dark sidebar menu on the left and a main content area on the right. The sidebar menu includes items like 'PowerNote ED', 'Results Review', 'Flowsheet', 'Provider Outpt Flowsheet', 'Consult Flowsheet', 'PowerOrders', 'Medication List', 'MAR Summary', 'Problems and Diagnoses', 'Appointments', 'Immunization Schedule', 'Advanced Growth Chart', 'Chart Search', 'Custom Pt Views', and 'Patient Information'. The 'Clinical Notes' item in the sidebar is circled in red. The main content area shows a tree view of 'Clinical Notes' with folders for 'History & Physicals', 'Consultation Notes', 'Discharge Summaries', and 'Outpatient Notes'. The 'Outpatient Notes' folder is circled in red. A red arrow points from 'Outpatient Notes' to a detailed view of a 'Clinic Note - Family Practice' document. This document view shows a list of notes with dates, a metadata section with fields like 'Result type', 'Result status', and 'Result title', and a 'SUBJECTIVE:' section. The 'Clinic Note - Family Practice' title and the 'SUBJECTIVE:' section are circled in red. A red arrow points from the 'SUBJECTIVE:' section to a large blue rectangular area, which is labeled '* Final Report *'.